



ANGLICAN INVESTMENT  
& DEVELOPMENT FUND

## DIRECT DEBIT REQUEST

I/We request the <b>Anglican Investment and Development Fund – User ID126504</b> to arrange for funds to be debited from my/our nominated account at the financial institution shown below according to the schedule specified below.	
Date:	
Name:	
Address:	
Name and Branch of Financial Institution:	
BSB Number:	
Account Number:	
Commencing On:	
Please Debit:	\$ _____ from the above account each Week                      Fortnight                      Month
Please Credit Funds to AIDF Account Number:	(BSB 702 389) <b>05202527</b>
In the Name of:	<b>St Paul's Turvey Park</b>
<b>Signatures:</b> <i>If debiting from a joint bank account, both signatures are required.</i>	
(1)	(2)

Please RETURN completed form to:

Anglican Investment & Development Fund  
Reply Paid 1243  
CANBERRA ACT 2601

ABN 71 007 807 415

Level 4/221 London Circuit, Canberra ACT 2601 Postal address: GPO Box 1243, Canberra ACT 2601  
Phone: 02 6247 3744 – 1800 232 400 Fax: 02 9225 9115 Email: [aidf@aidf.com.au](mailto:aidf@aidf.com.au)  
Website: [www.aidf.com.au](http://www.aidf.com.au)



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**Our commitment to you**

This document outlines our service commitment to you, in respect of the Direct Debit Request (DDR) arrangements made between **Anglican Investment and Development Fund User ID -126504** and you. It sets out your rights, our commitment to you and your responsibilities to us together with where you should go for assistance.

**Initial terms of the arrangement**

In terms of the Direct Debit Request arrangements made between us and signed by you, we undertake to periodically debit your nominated account for the agreed amount.

**Drawing arrangements**

- The first drawing under this Direct Debit arrangement will occur on the nominated day.
- If any drawing falls due on a non-business day, it will be debited to your account on the next business day following the scheduled drawing date.
- We will give you at least 10 days' notice in writing when changes to the initial terms of the arrangement are made. This notice may include the new amount, frequency, next drawing date and/or any other changes to the initial terms.

**Your rights**

**Changes to the arrangement**

If you want to make changes to the drawing arrangements, contact us by telephone on 02-6247 3744, 1800 232 400 (country/interstate), fax 9225 9115 or by email [aidf@aidf.com.au](mailto:aidf@aidf.com.au)

. These changes may include:

- deferring the drawing; or
- altering the schedule; or
- stopping an individual debit; or
- suspending the DDR; or
- cancelling the DDR completely.

**Enquiries**

Direct all enquiries to us, rather than to your financial institution, and these should be made at least 10 working days prior to the next scheduled drawing date. All communication addressed to us should include your account name and number and financial institution.

All personal customer information held by us will be kept confidential except that information provided to our financial institution to initiate the drawing to your nominated account.

**Disputes**

- If you believe that a drawing has been initiated incorrectly, we encourage you to take the matter up directly with us
- You will receive a refund of the drawing amount if we cannot substantiate the reason for the drawing.

**Your commitment to us**

It is your responsibility to ensure that:

- your nominated account can accept direct debits (your financial institution can confirm this); and
- that on the drawing date there is sufficient cleared funds in the nominated account; and
- that you advise us if the nominated account is transferred or closed.

If your drawing is returned or dishonoured by your financial institution, we will contact you by mail as soon as we are aware of that occurrence. Any transaction fees incurred by us in respect of the above will be payable by you.

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